

REPORT TO OUR COMMUNITIES



**Yakima Valley  
Farm Workers Clinic**

A Culture of Caring

The Mission of the Yakima Valley Farm Workers Clinic, its Board of Directors and its employees, is to improve the quality of life for farm workers, the underserved and others as we work to strengthen the health of our communities.

We believe in the right to wellness for all in a comprehensive, preventive approach to health. We value cultural diversity and teamwork. We respect the dignity of our clients and employees.

As dedicated community members, we, the employees and the Board of Directors, commit ourselves to empower the populations we serve. We continuously strive to improve the high quality services we provide.



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## A Message From Executive Director Carlos Olivares

Once more, I am pleased and honored to have the opportunity to communicate the Yakima Valley Farm Workers Clinic's progress on providing services in the communities we serve. Last year, nearly 130,000 people came to see our healthcare providers and received the best possible care at an affordable cost. Our patients and employees are well aware of the importance and impact our clinics have in our communities; however, those who are not our patients or employees are not always aware of our work and the positive economic impact it has in the community.

A recent economic impact study completed in 2008 by Dobson DaVanzo & Associates indicates that for every dollar of state money spent, community health centers generate \$1.77 – a sum that goes directly into the community. Plus, it's estimated that for each person employed by a community health center, 1.62 jobs are created in the state.

Talk about giving back! The study found that community health centers in Washington produce approximately \$176.1 million in total taxes, including \$41 million in state and local taxes and \$134.6 million in federal taxes.

Here's another important point made by the study: For each dollar of Medicaid reimbursement received by health centers,

the state realizes \$3.54 in total economic output, due in part to matching funds provided by the federal government.

It's important to remember, though, that the benefits of having community health centers in your area go far beyond the jobs created and the economic return. Our clinics, like many others in the nation, deliver care that produces positive health outcomes. And, as it's been proven on a routine basis, we are cost-effective providers of health services. Plus, we gladly accept the role as "safety nets" in our communities, relieving the pressure on hospital emergency rooms and other physicians' offices.

It is my pledge to the communities we serve that the Yakima Valley Farm Workers Clinic will continue to provide care when and where it's needed most. In addition, we will be accountable and prudent with the investments you entrust with us.

We recognize that, in these hard economic times, more and more people will rely on our healthcare system. We stand ready to continue to serve our communities and care for those who need it most.

A handwritten signature in black ink that reads "Carlos Olivares". The signature is written in a cursive, flowing style.



## New in Hermiston

The Yakima Valley Farm Workers Clinic opened a new facility in Hermiston in December 2008. Along with bright, modern surroundings, the clinic has a new name: Mirasol Family Health Center. (The former name was Hermiston Community Health Clinic.) The building is located at 589 NW 11th Street, just next door to the previous site.



## A Farm Workers Clinic “Student Alumnus”

Last summer Dianely Acevedo, a food science and nutrition major at Central Washington University, worked with a dietitian at one of the Yakima Valley Farm Workers Clinic sites. Dianely was thankful to be working with the clinic, saying, “I need to apply for an internship, and this is giving me the experience I need.”

She is fluent in both English and Spanish and wants to eventually work in the Yakima Valley, where she is from. Her goal is simple and sincere: “I would like to give back to this community.”

## We Care About... Training Healthcare Professionals

To help prepare the next generation of healthcare professionals, the Yakima Valley Farm Workers Clinic trains and mentors approximately 500 students a year from a variety of academic programs and institutions. It’s important that future healthcare professionals receive hands-on training, and many are enrolled in programs requiring clinical rotations.

Every student, whether they are becoming physicians, dentists, nurses, medical assistants or physician assistants, can apply for a clinical rotation. The Farm Workers Clinic is even beginning to offer administrative internships.

Each student receives one-on-one training from a professional in his or her area of study. The clinic believes in the importance of student placements and goes as far as offering housing assistance for professional-level students.

The clinic works closely with area schools such as Heritage University and Washington State University. It also has relationships with universities nationwide. For example, Yale University in Connecticut regularly sends students to the Farm Workers Clinic for rotations.

Student placement is a valuable recruitment tool in these times of increasing healthcare worker shortages. The Farm Workers Clinic trains young professionals in hopes that these students will come back to work for the clinic once they complete their studies.

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*This article was written by Emily Fairbrook, who is from Yakima and is currently majoring in journalism at the University of Washington. She completed a summer internship at the Farm Workers Clinic’s public relations department during the summer of 2008.*



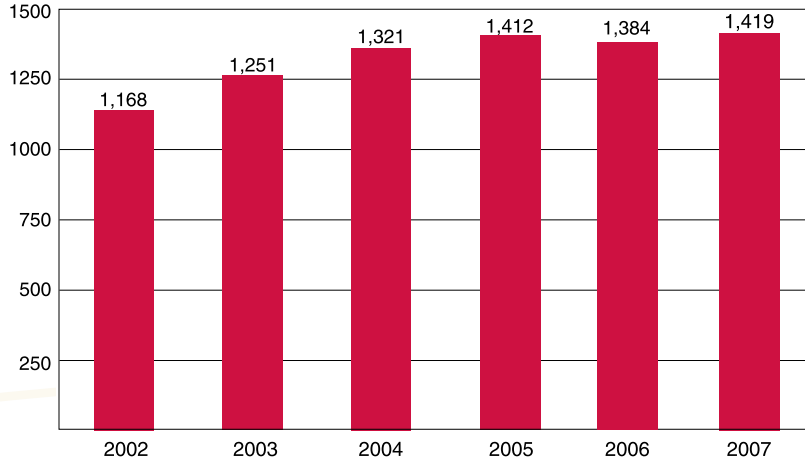
## The Yakima Valley Farm Workers Clinic has earned the Joint Commission’s Gold Seal of Approval.™

Accreditation is a voluntary process to gauge a healthcare organization’s compliance with state-of-the-art performance standards. Simply put, we seek accreditation because we want to be the best.

An independent, not-for-profit organization, the Joint Commission is the predominant standards-setting and accrediting body in healthcare.

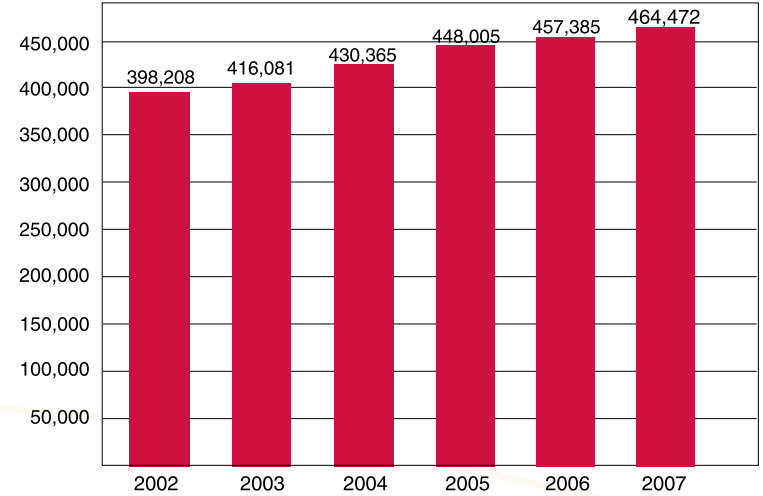
**The Farm Workers Clinic is proud that we’ve been accredited since 2000.**

## Number of Employees | 2002-2007

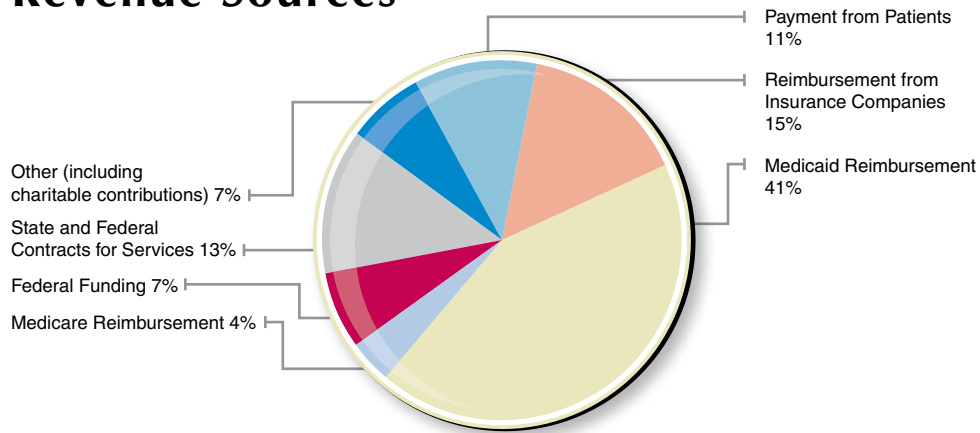


## Patient Encounters | 2002-2007

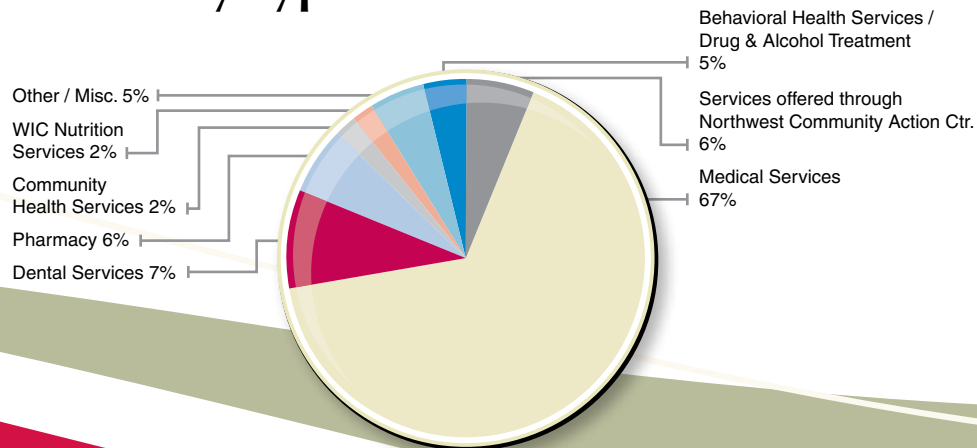
(Does not include encounters through WIC Nutrition Services, which total approximately 120,000 per year.)



## Revenue Sources



## Revenue by Type of Service



Of the approximately 130,000 patients served in a year by the Yakima Valley Farm Workers Clinic...

64% are Hispanic.

32% are Caucasian.

4% are of other ethnic origins.

70% are families with incomes at or below the Federal Poverty Level.

Of the 130,000 patients served, 42% are migrant or seasonal farm workers.

Also, of those 130,000 patients, 46% prefer Spanish as their primary language.

In 2008, The Farm Workers Clinic's Northwest Community Action Center served 26,000 individuals. The list of services provided by the Center includes education and employment programs, emergency assistance programs, seasonal childcare, and home weatherization programs.



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Visit us on the Web: [www.yvfwc.org](http://www.yvfwc.org)

## Medical and dental services are complemented by these family service programs:

Nutrition Services/WIC –  
offices in Yakima, WA; Toppenish, WA; Wapato, WA; Grandview, WA;  
Walla Walla, WA; Woodburn, OR; Salem, OR; Newberg, OR; and  
McMinnville, OR.

Behavioral Health Services –  
offices in Yakima and Toppenish.

Casa de Esperanza (drug and alcohol treatment) –  
offices in Yakima and Grandview.

Northwest Community Action Center –  
offices in Toppenish, Wapato and Yakima.

Community Health Services –  
offices in Yakima, Toppenish, Grandview and Walla Walla.

Mobile Medical & Dental Services –  
based in Wapato.

New Hope Clinic (Services for people affected by HIV/AIDS) –  
based in Yakima; services offered at most medical clinics.

### LOCATIONS:

15 medical facilities | 9 dental facilities  
2 mental health facilities | 130 medical providers | 23 dentists  
Over 1,400 full- and part-time employees

### WASHINGTON

#### Communities Served:

Yakima • Wapato • Toppenish • Grandview • Prosser  
Pasco • Walla Walla • Ellensburg • Spokane

### OREGON

#### Communities Served:

Hermiston • Portland  
Woodburn • Salem